



Jacek Levernes to support Helprise as Senior Partner

Jacek Levernes joins Helprise as Senior Partner, strengthening our capabilities in the areas most critical to organizations navigating growth, operational scale, and transformation.

With decades of experience working alongside investors, supervisory and executive boards, as well as leaders across technology and business services, Jacek has built, scaled, and transformed complex operational structures for global organizations. Throughout his career, he has been directly responsible for establishing and running large-scale internal and outsourced operations, while also advising companies on how to design and evolve their operating models.

His experience adds another layer of perspective to the work we deliver together with our clients and to the partnerships we continue - to build as organizations rethink how their operations and services are designed for the future.



Introducing Maturity Assessment and Value Creation

Helprise is further strengthening its **Maturity Assessment and Value Creation** solution led by **Puneet Sharma**, designed to give organizations a clear, fact-based view of how their business services operate today and where the next sources of value lie.



The program helps organizations assess the effectiveness of their current operating model and supports informed decisions on investments, automation, and scaling. By combining structured assessment with

operational insight, it creates a reliable foundation for decisions that shape the future of business services.

To further reinforce this service line, **Anna Berczyńska joined Helprise as External Senior Advisor**. With over 25 years of experience in business services and transformation, she has supported numerous organizations where maturity assessments served as the starting point for board-level decisions on value creation and operational evolution.

Her perspective strengthens how Helprise approaches this service today - linking assessment directly with accountability for outcomes and practical execution.



Expanding Helprise presence in Portugal

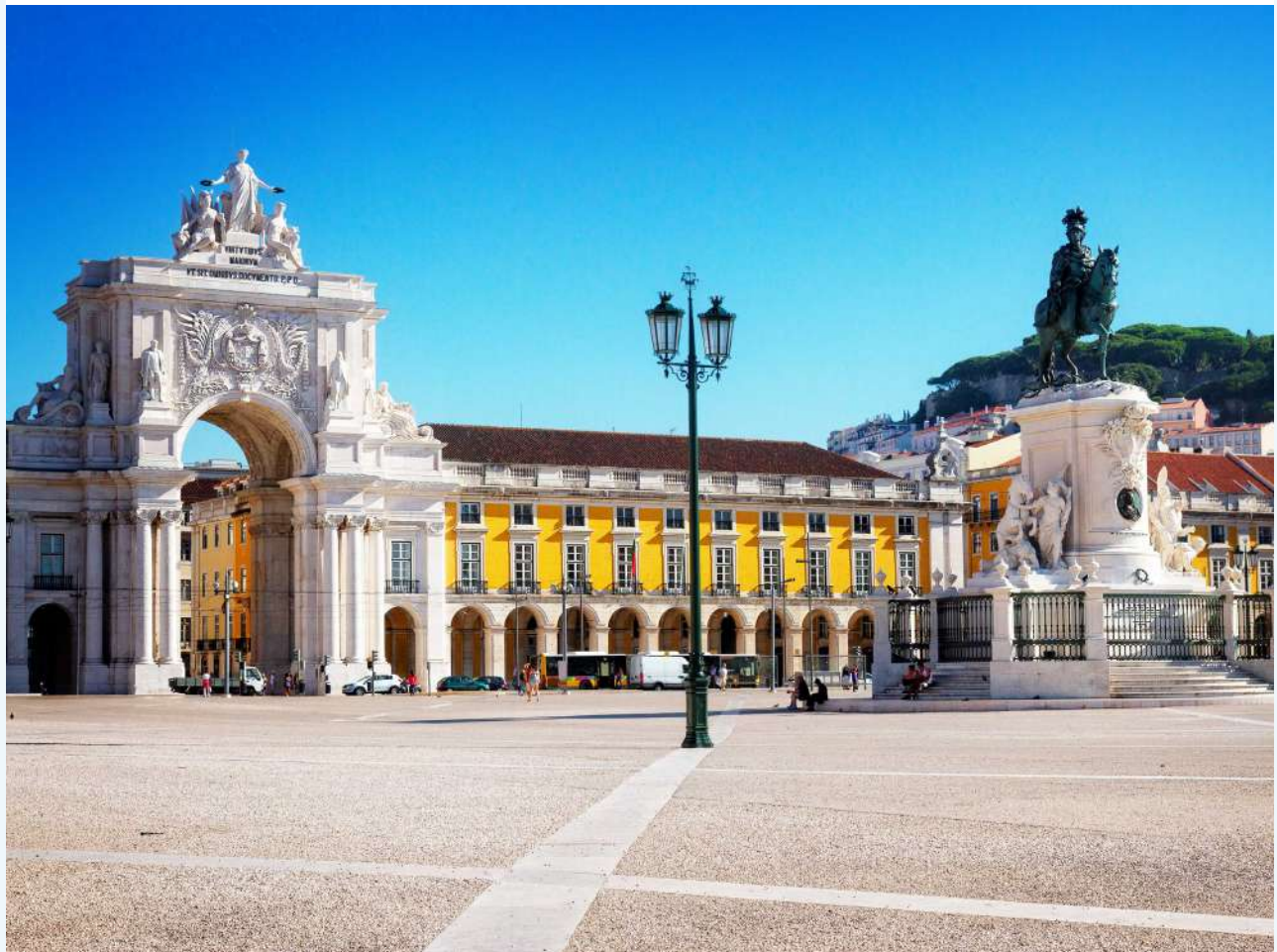
Portugal continues to strengthen its position as one of Europe's fastest-growing locations for business services. According to recent insights from ABSL, the country is now home to around 270 business services centers

employing over 90,000 professionals, with continued growth driven by strong talent availability, language capabilities, and a stable investment environment.

As organizations increasingly look for locations that combine access to skilled talent with operational flexibility, Portugal is becoming a natural destination for scaling modern business services.

In response to this momentum, **Helprise is expanding its delivery capabilities in Portugal**, supporting organizations that are building and scaling their operational capabilities across Europe.

This step reflects our continued focus on helping clients design and grow operational structures where talent, ecosystem, and long-term value creation align.



From Service Provider to Business Partner

Our discussion 'From Service Provider to Business Services Partner' continues to travel across **ABSL Chapters - this time in Gdańsk**, as part of an ongoing series of conversations taking place this year.

During the session, Puneet Sharma and Daniel Wocial explored a shift many organizations are currently navigating: moving away from transactional service delivery toward partnerships that genuinely contribute to business value.

The conversation focused on what it takes to make this transition - from aligning goals and building trust to better understanding how organizations can define and strengthen their value to stay relevant. In this context, tools such as our maturity assessments can support organizations in structuring this journey.

The discussion in Gdańsk brought another round of thoughtful questions and strong feedback from participants. See you at the next ABSL Chapters!



Supporting GenBoost at HR Week Warsaw

During **HR Week in Warsaw**, discussions once again showed that the role of HR is not diminishing - if anything, it is becoming more strategic in times of geopolitical uncertainty, economic pressure, and rapid technological change.

One of the highlights for us was seeing our partner **GenBoost** on stage, represented by **Wiktoria Nowak and Grzegorz Świech**, who challenged traditional views on authority and leadership especially in a world where Gen Z does not wait to be invited to speak, but naturally takes part in shaping the conversation.

In a workplace increasingly shaped by technology including AI as a new kind of teammate - the conversation around people and capability management becomes even more relevant.

Events like HR Week continue to create space for these important discussions and exchange of perspectives across the community.



Strong teams, strong delivery

We value the flexibility and efficiency that remote work brings, but we also believe that strong teams are built through real connections. That is why we regularly create **opportunities to meet with our colleagues** across Poland and spend time together outside the day-to-day project environment.

Recently, we had the chance to gather some of our team members for **lunch in Kraków**. These informal moments allow us to strengthen relationships, exchange experiences, and stay connected as a distributed organization.

For us, taking care of our people means creating space not only for professional growth, but also for building the kind of team culture that supports long-term collaboration and engagement.





Helprise

Dammstrasse 19, 6300 Zug, Switzerland

If you do not wish to receive similar content in the future, please click the button below

[Unsubscribe](#)

